



PEOPLE
TECHNOLOGY
SECURITY
INFINITE
POSSIBILITIES

COMPANY PROFILE

SECURE | CONNECT | TRANSFORM

YOUR TRUSTED IT PARTNER

DELIVERING INNOVATIVE TECHNOLOGY
SOLUTIONS FOR A SAFER, SMARTER
AND MORE CONNECTED TOMORROW.



CYBER
SECURITY



IT
INFRASTRUCTURE



BUSINESS
APPLICATIONS



MANAGED
SERVICES



GOVERNMENT
& PUBLIC SECTOR



BANKING &
FINANCIAL SERVICES



CORPORATE
ENTERPRISES



EDUCATION



HEALTHCARE



INDUSTRY

PEOPLE | TECHNOLOGY | SECURITY | INFINITE POSSIBILITIES

ABOUT US

InfoSec Zambia Limited is a leading IT company dedicated to providing exceptional technology solutions and services tailored to the unique needs of organizations across various industries. With a focus on innovation and excellence, we pride ourselves on delivering comprehensive and cutting-edge IT solutions that empower businesses to thrive in the digital age.

Our team of experienced professionals combines technical expertise with industry insights to design, implement and support solutions that enhance security, improve operational efficiency and drive business growth. We are committed to building long-term partnerships with our clients by delivering reliable, scalable and future-ready solutions.



OUR VISION

To be the most trusted and preferred technology partner in Zambia and the region, empowering organizations to achieve a safer, smarter and more connected future.



OUR MISSION

To deliver innovative, reliable and customer-centric IT solutions and services that enhance security, drive operational efficiency and create long-term value for our clients.



OUR VALUES



Integrity

We do what is right and build trust in everything we do.



Innovation

We embrace new ideas and technologies to deliver better solutions.



Customer Focus

We put our clients at the center of our business.



Excellence

We strive for the highest standards in our solutions and services.



Collaboration

We believe in strong partnerships for shared success.



SECURE
BUSINESSES



ENABLE
EFFICIENCY



DRIVE
GROWTH



BUILD
STRONGER
TOMORROW

OUR SERVICES

COMPREHENSIVE IT SOLUTIONS FOR A
SECURE AND CONNECTED TOMORROW

We deliver end-to-end technology solutions and services designed to help organizations enhance security, improve operational efficiency and achieve long-term business growth.



CYBERSECURITY

PROTECTING WHAT MATTERS

We help organizations stay ahead of evolving cyber threats with robust security solutions and best practices.

-  Threat assessment and mitigation
-  Network security
-  Endpoint protection
-  Privileged Access Management (PAM)
-  SOC & SIEM solutions
-  Data encryption
-  Security audits and compliance
-  IT security trainings



BACKUP AND DISASTER RECOVERY

ENSURING BUSINESS CONTINUITY

We provide reliable backup and disaster recovery solutions to keep your business running, no matter what.

-  Data backup solutions
-  Disaster recovery planning
-  Business continuity management
-  Cloud-based recovery options
-  Regular testing and verification
-  Rapid recovery and minimal downtime



ELECTRONIC DOCUMENT MANAGEMENT

DIGITIZE. ORGANIZE. WORK SMARTER.

We enable organizations to manage their documents efficiently with secure, scalable and intelligent EDMS solutions.

-  Document storage and retrieval
-  Workflow automation
-  Document indexing and search
-  Secure access and sharing
-  Version control and audit trails
-  Integration with existing systems



NETWORKING SOLUTIONS

BUILDING A STRONGER, SMARTER
CONNECTED INFRASTRUCTURE

We design and implement secure, high-performance network infrastructures to keep your business connected and productive.

-  Network design and implementation
-  Network monitoring and management
-  Wireless networking
-  VPN solutions
-  SD-WAN and site-to-site connectivity
-  Network security and access control
-  Scalability for future growth

KEY PORTFOLIO

ENTERPRISE PLATFORMS FOR RESILIENCE, RECOVERY
AND DIGITAL INFORMATION MANAGEMENT

PEOPLE
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Quorum®

BACKUP & DISASTER RECOVERY
INSTANT RECOVERY PLATFORM

Quorum delivers high availability, disaster recovery and ransomware recovery with the ability to instantly activate workloads directly from consistent point-in-time snapshots.



DEPLOYMENT OPTIONS

- On-Premises (Physical)
- Virtual (VMware/Hyper-V)
- Quorum Cloud (DRaaS)
- Direct-to-Cloud



Instant Recovery

Activate workloads directly from snapshots in minutes



High Availability

Keep business running during local failures



Disaster Recovery

Replicate to another site for seamless recovery



DRaaS (Quorum Cloud)

Geographically separate, secure cloud recovery



Ransomware Recovery

Immutable snapshots and logical air gap protection



Immutable Recovery Points

Protect against accidental deletion and ransomware



Clean Room Validation

Isolated environment to verify recovery before activation



Secure Replication

Encryption in transit and at rest with zero-trust access

HOW IT WORKS A SIMPLE AND POWERFUL RECOVERY WORKFLOW



ViciECM

ENTERPRISE DOCUMENT AND
CONTENT MANAGEMENT PLATFORM

ViciECM enables organizations to capture, manage, secure and streamline their information through enterprise document management, business process management, records management and automated forms processing.



DIGITIZE
ORGANIZE
AUTOMATE
SECURE
YOUR INFORMATION



Enterprise Document Management

- Centralized storage
- Version control
- Secure access and sharing
- Full-text search



Business Process Management

- Automate workflows
- Improve efficiency
- Role-based approvals
- Integration with existing systems



Records Management System

- Policy-driven retention
- Compliance and governance
- Audit trails
- Disposal management



Automated Forms Processing

- Capture data from paper and digital forms
- OCR/ICR and intelligent indexing
- Data validation and extraction
- Automated workflows

THE CONTENT LIFECYCLE



KEY CAPABILITIES

- Document storage and retrieval
- Workflow automation and routing
- Advanced search and indexing
- Viewing, annotation, redaction and revision tracking
- Secure access and collaboration
- HTML form-driven business processes
- Workflow analytics and reporting
- Export to XML/CSV and integration with existing systems

WHY ViciECM?

- Faster information retrieval
- Enhanced compliance and security
- Greater operational efficiency
- Reduced paper and manual work
- Improved collaboration
- Better decision making through organized information

KEY PORTFOLIO

TRUSTED SOLUTIONS FOR A SECURE, RESILIENT
AND COMPLIANT DIGITAL ENVIRONMENT



PRIVILEGED ACCESS MANAGEMENT SOLUTION

Secure, Monitor and Govern Privileged Access

ARCON helps organizations discover, control, monitor and audit privileged access across IT environments, reducing security risks and ensuring compliance.

VISIBILITY
CONTROL
COMPLIANCE
FOR EVERY
PRIVILEGED ACCESS

- Discover Privileged Accounts
- Control Access & Sessions
- Monitor Real-time Activities
- Audit & Ensure Compliance



HOW ARCON WORKS



KEY BENEFITS

- ✓ Reduces insider threats and security risks
- ✓ Protects critical systems and sensitive data
- ✓ Ensures regulatory compliance (ISO, NIST, GDPR, etc.)
- ✓ Improves operational efficiency
- ✓ Supports on-premise, cloud and hybrid environments

SOC & SIEM SOLUTION

DETECT | ANALYSE | RESPOND | STAY AHEAD

Our SOC & SIEM solutions provide centralized visibility, real-time threat detection, advanced analytics and rapid incident response to keep your organization secure across on-premise, cloud and hybrid environments.



- 24/7 Continuous Monitoring
- Threat Detection & Analysis
- Incident Response & Remediation
- Compliance & Reporting



ARCHITECTURE OVERVIEW



KEY BENEFITS

- ✓ 24/7 monitoring and threat detection
- ✓ Improved visibility across the IT environment
- ✓ Faster incident response and reduced dwell time
- ✓ Protection against advanced threats and ransomware
- ✓ Compliance with industry regulations (ISO 27001, NIST, GDPR, etc.)
- ✓ Scalable for growing business needs

KEY PORTFOLIO

INNOVATIVE SOLUTIONS FOR REAL-TIME COMMUNICATION
AND MISSION-CRITICAL OPERATIONS

LiveU

**LIVE VIDEO ANYWHERE.
ANYTIME.**

LiveU delivers reliable, high-quality live video transmission over cellular, satellite and IP networks, enabling broadcasters, enterprises and organizations to tell their stories from anywhere in the world.



**RELIABLE
LIVE VIDEO
FROM ANYWHERE**



Reliable Transmission

Bonding multiple networks (4G/5G, Wi-Fi, Satellite) for uninterrupted live video



High Quality Video

Broadcast-grade live video with low latency



Flexible Deployment

Portable, rack-mounted and cloud-based solutions to meet any production need



Global Connectivity

Live from any location with secure and reliable connectivity



Simple Workflow

Easy to use with intuitive cloud management (LiveU Central)



Trusted Worldwide

Used by leading broadcasters, enterprises, governments and organizations worldwide

KEY USE CASES



News & Broadcasting

Live news, sports, and event coverage from any location



Sports Production

High-quality live coverage for sports events, anywhere



Live Events

Conferences, concerts, corporate and government events



Emergency Response

Real-time video for public safety and disaster management



Enterprise Communication

Live video for corporate messaging, training and product launches



Government

Secure and reliable live transmission for mission-critical communication

CORE

SOLUTIONS

**FOR BANKING
& INSURANCE**

DIGITIZE. AUTOMATE. SERVE BETTER.

CORE provides industry-leading software solutions for Banks and Insurance companies to streamline operations, enhance customer experience, ensure regulatory compliance and drive digital transformation.



BANKING SOLUTIONS

MODERN CORE BANKING FOR A DIGITAL TOMORROW



Core Banking System (CBS)
Retail, Corporate and SME Banking



Digital Channels
Internet Banking, Mobile Banking



Loan Management
End-to-end lending lifecycle



Deposits & Accounts
Flexible and secure account management



Payments & Integration
Local and international payment systems



Regulatory Compliance
Central bank reporting and statutory compliance



Risk & Fraud Management
Protect against fraud and operational risks



Analytics & MIS
Real-time insights for better decision making



INSURANCE SOLUTIONS

END-TO-END INSURANCE MANAGEMENT PLATFORM



Policy Management
Individual, group and corporate policies



Claims Management
Automated and transparent claims processing



Underwriting
Risk assessment and policy issuance



Agent & Broker Management
Streamlined distribution management



Customer Portal
Self-service for customers and partners



Reinsurance Management
Comprehensive reinsurance support



Regulatory Compliance
Meet local and international regulations



Analytics & Reporting
Business intelligence for growth and profitability

KEY BENEFITS



Operational Efficiency



Enhanced Customer Experience



Regulatory Compliance



Scalability and Flexibility



Cost Optimization



Innovation and Digital Transformation

INDUSTRIES SERVED



BANKING
Commercial Banks
Microfinance Institutions
Financial Services Providers



INSURANCE
Life Insurance
General Insurance
Reinsurance Companies

KEY PORTFOLIO

A COMPREHENSIVE RANGE OF TECHNOLOGY PRODUCTS
TO BUILD A SECURE, CONNECTED AND EFFICIENT BUSINESS

PEOPLE
TECHNOLOGY
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FIREWALL SOLUTIONS

ADVANCED THREAT PROTECTION FOR
A SECURE BUSINESS ENVIRONMENT

SOPHOS **FORTINET**

- Next-Generation Firewalls
- Threat Prevention (IPS/IDS)
- VPN & Remote Access
- Web & Application Filtering
- SD-WAN & Branch Connectivity
- Centralized Management & Reporting



ENDPOINT & XDR SOLUTIONS

PROTECT ENDPOINTS. DETECT THREATS.
STAY AHEAD.

SOPHOS **kaspersky** **eset**

- Endpoint Protection
- Extended Detection & Response (XDR)
- Ransomware Protection
- Device Control & Application Control
- Centralized Cloud Management
- Threat Hunting & Incident Response



ENTERPRISE SERVER & SAN

RELIABLE, HIGH-PERFORMANCE INFRASTRUCTURE
FOR BUSINESS GROWTH

HPE **DELL Technologies**

- Rack & Tower Servers
- High Performance Computing
- Scalable Storage Area Network (SAN)
- Virtualization Ready
- High Availability & Redundancy
- Enterprise Support & Warranty



STORAGE SOLUTIONS

SECURE. SCALABLE. ALWAYS AVAILABLE.

Synology **TrueNAS**

- Network Attached Storage (NAS)
- High-Capacity & Scalable Storage
- Data Backup & File Sharing
- Snapshots & Data Protection
- Hybrid Cloud Integration
- Easy Management & Monitoring



NETWORKING SOLUTIONS

BUILDING A STRONG AND RELIABLE
NETWORK INFRASTRUCTURE

SOPHOS **FORTINET** **NETGEAR** **D-Link**

- Switches (Managed & Unmanaged)
- Routers & SD-WAN
- Network Security & Segmentation
- High-Performance Connectivity
- Scalable Solutions for SMB to Enterprise
- Centralized Management



WIRELESS SOLUTIONS

SECURE AND SEAMLESS
WIRELESS CONNECTIVITY

SOPHOS **FORTINET** **UBIQUITI**

- Indoor & Outdoor Access Points
- High-Density Environments
- Secure Guest & Employee Access
- Centralized Wireless Management
- Seamless Roaming
- Scalable for Any Organization Size



NETWORK MONITORING SOLUTIONS

GAIN VISIBILITY. ENSURE PERFORMANCE.
PREVENT DOWNTIME.

PRTG NETWORK MONITOR **ManageEngine**

- Real-time Network Monitoring
- Infrastructure, Server & Application Monitoring
- Custom Alerts & Reporting
- Bandwidth & Performance Analysis
- Easy-to-Use Dashboards
- Proactive Issue Detection



SOFTWARE LICENSING

GENUINE SOFTWARE FOR A PRODUCTIVE
AND COMPLIANT ENVIRONMENT

Microsoft **Adobe**

- Operating Systems & Server Licenses
- Microsoft 365 & Office Applications
- Windows Server & CALs
- Adobe Creative Cloud
- Volume Licensing & Enterprise Agreements
- License Management & Support



COMMUNICATION SOLUTIONS

STAY CONNECTED. COLLABORATE.
COMMUNICATE WITHOUT BOUNDARIES.

IPBX SOLUTIONS

- VoIP & Unified Communications
- Call Management & IVR
- Scalable for Any Business Size
- Integration with CRM & Applications
- Cost-Effective Communication

VIDEO CONFERENCING

- High-Quality Video Meetings
- On-Premise & Cloud Options
- Collaboration & Screen Sharing
- Meeting Room Solutions
- Easy Integration & Management



Voice



Chat



Video



Conference



Mobility



SOFTWARE DEVELOPMENT

CUSTOM SOLUTIONS TO MEET
YOUR UNIQUE BUSINESS NEEDS

- Web & Mobile Application Development
- Business Process Automation
- Custom Software Solutions
- System Integration & API Development
- Maintenance & Support
- Scalable and Secure Solutions



Plan & Consult



Design & Develop



Test & Deploy



Integrate



Support & Enhance

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CONNECTED AND SMARTER TOMORROW

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EXPERTISE

Our team of certified professionals has extensive experience in delivering IT solutions across various sectors.



CUSTOMIZATION

We tailor our services to meet the specific needs and goals of each client.



SUPPORT

We provide ongoing support and maintenance to ensure the smooth operation of your IT systems.



PARTNERSHIP

We work closely with leading technology vendors to offer the best products and solutions.

Let's Connect With Us!

We are here to understand your needs, provide expert guidance and deliver the right IT solutions for your business.



DISCUSS
YOUR NEEDS



GET EXPERT
ADVICE



RECEIVE
A TAILORED SOLUTION



BUILD A STRONGER
TOMORROW



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SCAN QR CODE
TO VISIT
OUR WEBSITE

Our Commitment

Infosec Zambia Limited is committed to helping your business achieve success through technology. Partner with us for innovative and reliable IT solutions tailored to your needs.



SECURE
BUSINESS
OPERATIONS



ENABLE
DIGITAL
TRANSFORMATION



DRIVE
GROWTH
AND EFFICIENCY



INFINITE
POSSIBILITIES
TOGETHER